

## Case Study

**Project Name:** Bell Vue Care Home

**Project Value:** £900,000

**Timeline:** 6 months

**Client:** Prestwick Care Ltd  
7-9 Groat Market  
Newcastle upon Tyne  
NE1 1UQ

**Contact:** Bunty Malhotra, CEO.



### **Description of work carried out:**

Bell Vue Care Home was built in the year 2000, minor refurbishment had taken place over these years however an emergency occurred in early 2017 when the existing hot water system catastrophically leaked throughout the ground floor of the occupied care home.

Following investigative works, we produced a scope of the works for the client, insurance provider and the CQC to approve. Following the temporary relocation of ground floor resident to either the second floor or available beds within the clients extended care facilities works were undertaken to remove the ground floor completely which included the en-suites, Kitchens, Tea Points, assisted bathing facilities.

Works were undertaken with care and attention for the existing residents ensuring dust and noise levels were reduced as much as possible works were undertaken to reinstall the timber raised floor as a pumped screed to improve upon the U Values in the ground floor, a full redecoration of the ground floor was then carried out and the original equipment and sanitaryware which had been carefully removed was reinstalled.

We surpassed the client's expectations on program and achieved a full sign off on the first inspection by the CQC allowing the client to return the occupants of the rooms at the earliest possible time.